

List of C9800MFP Scanner Error Codes

No.	Type	Error Code	Details	Cause	Method of measures
1.	Barbuda API Error	0101	Fatal Error with a returned value after a Barbuda API call (Blocking call)	The data which is stored in HDD may be broken.	Turn off the printer and the scanner once. When the same problem occurs again, install CU F/W.
2.		0102	Fatal Error with a returned value after a Barbuda API call (Non-blocking call)		
3.		0103	Fatal Error with an output value after an API call (Impossible XML analysis)		
4.		0104	Fatal Error with an output value after an API call (Out of the output range)		
5.	Application Error	0201	Device Open Error (Virtual console (/dev/tty1))	The Communication between a scanner and a printer is wrong.	Turn off the printer and the scanner. Confirm that the cable between the printer and the scanner is connected correctly. And turn on the printer and scanner. When the same problem occurs again, change the cable between the printer and the scanner. After you change the cable, when the same problem still occurs, change the scanner. After you change the scanner, when the same problem still occurs, change the printer.
6.		0202	Device Read Error (Virtual console (/dev/tty1))		
7.		0203	Device Write Error (Virtual console (/dev/tty1))		
8.		0204	Device Close Error (Virtual console (/dev/tty1))		
9.		0211	Device Open Error (Hard key)		
10.		0212	Device Read Error (Hard key)		
11.		0213	Device Write Error (Hard key)		
12.		0214	Device Close Error (Hard key)		
13.		0215	Device Open Error (LED)		
14.		0216	Device Read Error (LED)		
15.		0217	Device Write Error (LED)		
16.		0218	Device Close Error (LED)		
17.		0219	Device Open Error (Buzzer)		
18.		021A	Device Read Error (Buzzer)		
19.		021B	Device Write Error (Buzzer)		
20.		021C	Device Close Error (Buzzer)		
21.		021D	Device Open Error (LCD)		
22.		021E	Device Write Error (LCD)		
23.		0220	Device Close Error (LCD)		
24.		0221	Touch Panel Start Error		
25.		0222	Touch Panel Interrupt Error		
26.		0223	Touch Panel Restart Error		
27.		0301	I/F Error in each class/between modules (Incorrect input value) (The inputted numeric value is out of the range etc.)	The data which is stored in HDD may be broken.	Turn off the printer and the scanner once. When the same problem occurs again, install CU F/W.
28.		0302	I/F Error in each class/between modules (Incorrect output value) (The output numeric value is out of the range etc.)		
29.		0303	Failure in resource acquisition		
30.		0304	Failure in memory allocation		